## **Police Complaints Information Bulletin**

## **Force Commentary Sheet**

Reporting Period: Reporting Period: 1 April 2018 – 31 March 2019

## West Midlands

## Commentary:

In recent months, West Midlands Police Professional Standards Department has undergone some restructuring changes. One of these changes has been to dedicate staff to work through the backlog of force appeals. This restructuring has resulted in the majority of the backlog being cleared. The backlog itself had an impact on the average times to finalise complaint allegations for local investigations as they remained open pending an appeal.

Now that the majority of this backlog has been cleared, the figures for average number of days to finalise allegations and complaints should return to expected levels in the next quarterly report (Q1 2019/20).