

Stakeholder Update

December 2024

Hillsborough investigation update

Ahead of the Christmas and New Year period, we wanted to let you know that this will be our last update of 2024.

This year, as you'll be aware from our previous updates, we've been focusing on finalising and communicating the outcomes of complaint and conduct investigations. During this time, we've listened to the very valuable feedback that we received and carried out a full review process to change some of the content and language, and better explain the evidence we used to inform our decision making.

We know these outcomes matter greatly to many of you, so it is critical that we get this right.

We are working to send these out in a short timescale to reduce the impact this process will have as much as possible and, as a reminder, we will be sending details of the wellbeing support that is available. We would encourage everyone to seek the support—if any—that they feel is right for them.

In early 2025, we will be sending pre-notification letters to those who have made complaints and those who are Interested Persons (IPs), which will include details of when to expect the outcomes from our investigations. We will also be sending pre-notification letters to the former officers who were subjects in our investigations.

All family members—as Interested Persons—will receive information about specific investigations concerning South Yorkshire Police and West Midlands Police.

In the outcome letter(s) themselves, there will be details of how we investigated the complaint or conduct matters, what the decisions are and an explanation of how our decisions were reached.

We are conscious that the feedback we received is not just limited to the outcomes process, but also reflects many of the thoughts and feelings people have about the

publication of our investigations' report. We will continue to listen to the valuable feedback that people have and are currently looking at our approach to the report.

If you have any feedback that you'd like to share with us, please contact us at the details below.

To find out more about our work or to request this document in an alternative format, you can contact us in a number of ways:

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Tel: 0161 246 8503
Email: hillsborough@policeconduct.gov.uk
Website: www.policeconduct.gov.uk

We welcome telephone calls in Welsh
Rydym yn croesawu galwadau ffôn yn y Gymraeg

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