

Police Complaints Information Bulletin

Force Commentary Sheet

Reporting Period: Reporting Period: 1 April 2018 – 31 March 2019

Essex Police

Commentary:

The results shown in the Performance Framework bulletin for the financial year 1 April 2018 – 31 March 2019 show that the force is in a strong and favourable position when compared to our Most Similar Forces (MSF) and our National colleagues.

Over the year there has been a small increase (6%) in the number of investigation appeals which were upheld however this still compares well to the MSF and National result. Similarly, whilst there has also been a small increase in the number of non-recording appeals which were upheld, this only represents 8 appeals in the year. It is below the MSF average and is only 2% greater than the national figure.

The results for the appeals handled by the force are very encouraging. This shows that the average number of days to deal with them is 15 days which has more than halved last year's figure and is 35 days less than the national total. Additionally the number of upheld appeals for both local resolution and disapplication are considerably higher than both the national and MSF. This shows that the process is robust and transparent. Members of the public can have confidence that the procedure is being applied correctly and ethically.

In regard to timeliness the data shows that 95% of all complaint cases were recorded within 10 days with the average number of days to finalise complaint cases falling to 105 (not incl suspension) and 117 (incl suspension). This continues the steady downward trend in this area. The result brings the force very close to the national average and it is expected that this will be at parity when the next set of results are published.

Likewise the bulletin shows a fall in the average number of days to locally resolve and investigate allegations. These are now at 68 and 148 respectively which are below the total in each category nationally.

The force continues to perform well in the remaining categories shown in table B and is at parity with both the MSF and national results in these.