

Police Complaints Information Bulletin

Force Commentary Sheet

Reporting Period: Reporting Period: 1 April 2021 – 31 March 2022

Commentary:

Essex Police has recently created 3 x new Inspector roles who have taken geographic responsibility for the 3 main Local Policing Areas. These Inspectors will have a holistic overview and grip of all public complaints, including those dealt with outside of Schedule 3, with an emphasis on a timely resolution. To complement these additional posts, processes have been refined within Professional Standards to further enhance the overall service provision.

For complaints formally recorded under Schedule 3, there has been an increased focus on timeliness and Professional Standards have delivered further training and guidance to complaint handlers.

Essex Police take concerns raised by the public very seriously. We are transparent in our approach and follow the IOPC guidance on referrals.

Whilst there have been a higher number of referrals made, compared to the MSF average, Essex Police are in regular contact with the IOPC and no concerns have been raised regarding the volume, with the majority returned to force for local investigation and to identify any learning opportunities.