

Easy read: about the Independent Office for Police Conduct



We are the Independent Office for Police Conduct, or the IOPC for short.

We are an independent organisation. This means we make decisions by ourselves.

We are not part of government.

We are not the police.



Some examples of the things we look at are:

- if someone has died after having contact with the police
- if someone has been seriously hurt after having contact with the police

Most complaints are less serious than this. The police deal with most complaints.



The IOPC only deals with the most serious complaints. We try and make sure that, if something bad has happened, it does not happen again.



If you have complained about the police and are not happy about the way the police dealt with it, you can ask for a review

A review means someone will look at whether the complaint was dealt with in the right way.



Sometimes the police deal with reviews. Sometimes the IOPC deal with reviews.

If we (the IOPC) deal with your review, we will tell the police what to do next.

Sometimes we deal with serious complaints about other organisations as well. These include:



- Her Majesty's Revenue and Customs



- UK Border Agency



- National Crime Agency



- Police and Crime Commissioners



To find out more about the IOPC, visit our website www.policeconduct.gov.uk

This document has been made with the help of



Email us at enquiries@policeconduct.gov.uk, call us on 0300 020 0096 or see our website www.policeconduct.gov.uk for more information.