

IOPC Performance Framework Dashboard 2021/22 – January 2022

Priority 1: To work with others to improve the police complaints system				
2020/21	Performance indicator	2021/22 Target	Jan month actual	2021/22 YTD actual
91%	Independent investigations, excluding major investigations, completed within 12 months	85%	86% ↓	90% →
63%	Independent investigations, excluding major investigations, completed within 9 months	66%	66% ↑	62% ↑
38%	Independent investigations, excluding major investigations, completed within 6 months	35%	41% ↑	34% ↑
82%	Mode of investigation decisions on referrals within 3 working days (WD)	80%	85% ↓	80% ↑
New	Locally investigated death or serious injury cases within an average of 30 working days (WD) from receipt of background papers	30WD (average)	43WD ↓	29WD ↓
New	Reviews within an average of 50 working days (WD) from receipt of background papers	50WD (average)	98WD ↓	73WD ↓
Supporting measure				
31%	The proportion of reviews we uphold when members of the public are unhappy with how police forces have handled their complaint		30% ↓	33% →

Priority 2: To improve policing by identifying and sharing learning from our work				
<i>Data for these outcomes is collected either quarterly or annually and is therefore unavailable for this report</i>				

Priority 3: To improve confidence in police accountability				
<i>Data for these outcomes is collected either quarterly or annually and is therefore unavailable for this report</i>				

Priority 4: To be an efficient and effective organisation				
2020/21	Performance indicator	2021/22 Target	January month actual	2021/22 YTD actual
90%	Our investigators who have been in post for at least 24 months who are accredited	80%	N/A	90.8% ↑
7.02%	Staff turnover	8-10%	6.2% ↓	12.5% ↓
1.45%	Staff sickness absence	<2.9%	0.9% ↓	1.5% ↑
Supporting measure				
14.8%	The proportion of applicants from a BAME background who are shortlisted for interview			16.7% (Q3 YTD)

16.0%	The proportion of our people, including managers and leaders, from a BAME background	17.2% (Q3 YTD)
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